

Mental Health, Substance Use & Suicide Prevention Task Force

Suicide Postvention

Quarterly Forum January 16, 2025



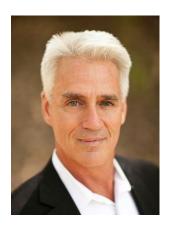
safeproject.us

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Continuing Education Credits

How to Earn CEUs

- 1. Attend at least 95% of the forum.
- 2. Additional instructions will be emailed to you after the forum.
 - You will be required to complete a session and post-program evaluation as well as a brief assessment with a passing score of 75% or greater.



The Associated General Contractors of America (AGC) is accredited by the International Accreditors for Continuing Education and Training (IACET) and offers IACET CEUs for its learning events that comply with the ANSI/IACET Continuing Education and Training Standard. IACET is recognized internationally as a standard development organization and accrediting body that promotes quality of continuing education and training.



Learning Objectives

- 1. Identify the unique dynamics of Crisis Leadership
- 2. Consider the impacts of a suicide loss affecting workplaces and workforces
- 3. Define and outline the goals for a suicide postvention
- 4. Apply crisis communication recommendations to suicide postvention
- 5. Share insights on grief and bereavement



QR Code to Request Resource Guide – 3 Articles







3 Downloadable Resources Articles via QR Code



BY BOB VANDEPOL & CAL BEYER

CRISIS MANAGEMENT: The Critical Human Element



Almost 15 people die at work every day. Three of them are in the construction industry. Sadly, since this article first appeared in 2009, the year-end numbers have remained virtually unchanged. Construction's increasing complexity demands that construction leaders (including CFMs) deploy new risk management strategies and tactics. Unfortunately, despite these efforts, unanticipated emergencies and disasters occur daily in our industry.

A new trend has also emerged: 2019 marked the seventh consecutive year of unintentional overdoses due to nonmedical use of drugs or alcohol in the workplace in all industries (not exclusive to the construction industry).² This is similar for the 307 suicides that occurred in all workplaces.²

Construction risk management is a specialized body of knowledge, techniques, tools, and resources focused on the identification, planning, and implementation of controls to prevent unanticipated events from happening in the first place; or to prevent the total disruption of a contractor's operations should such an event occur.

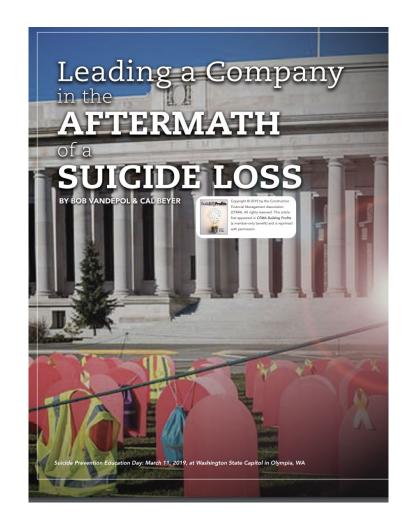
In addition to their human toll, organizational crises are disruptive to both corporate business and project operations. Productivity, quality, risk, safety, profitability, and other key performance measures are adversely affected by such events.

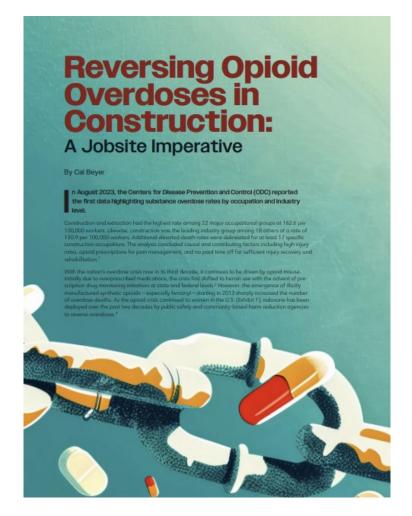
That is why risk management can be further defined as: "The conservation of an organization's human and financial resources."

CRISES DEFINED

A crisis is the turning point in an unanticipated event – the point at which the outcome of an emergency or disaster turns either better or worse. Remember that during a crisis, it's more likely to be "business as unusual" rather than "business as unusual"

May/June 2021 CFMA Building Profit







Suicide and the Workplace

 Workplaces are impacted by suicides involving employees and family members of employees

 Workplaces can be impacted by suicides involving contacts at clients, professional business partners, labor unions, and vendors/suppliers

- Vast majority of suicides occur away from workplaces
 - Generally, approx. 225-300 suicides of the 50,000 annual suicides occur in the workplace



Steps if Suicide Occurs in the Workplace

1. Immediately contact 911 to report

- Ensure perimeter protection to allow for privacy and confidentiality and preservation of evidence
- Allow emergency responders to conduct necessary investigations

2. Notify designated company crisis management leader

- Maintain confidentiality and privacy of information using care to not disclose until authorized to do so
- Suggest notification of insurance/risk management advisor for guidance and support
- Prepare to communicate with family or next of kin
- Prepare draft communication to employees and other stakeholders

3. Notification to OSHA may be required



Definition of Postvention

The psychological first aid, crisis intervention, and other support offered after a suicide to affected individuals or the workplace as a whole to alleviate possible negative effects of the event.



Purpose of Postvention

1.	Contain the Crisis
2.	Reduce the Risk of Contagion
3.	Demonstrate Care & Compassion
4.	Provide Resources and Supports
5.	Establish "New Normal"

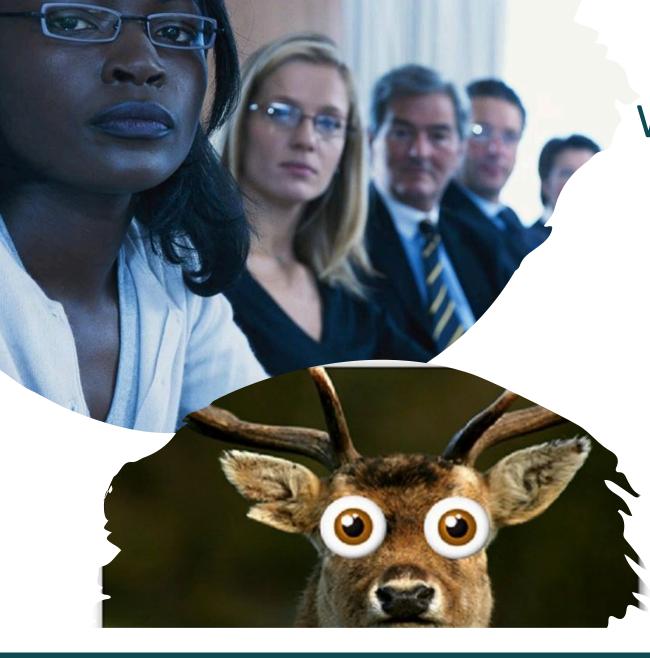


Reflection Question

- Identify someone who was there for you during a difficult time.
- What did they do right?
- What didn't they do?







When All Eyes Are on You

- High Impact
- High Visibility
- 60 Minutes (or You Know Who) shows up



4 C's of TRUST

- Competence
- Character
- Compassion
- Capacity
 - Trust my Leadership to have the resources













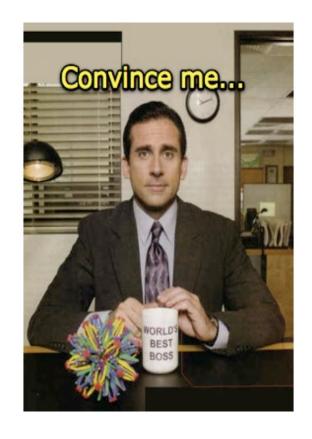




You as Leader: What Do They Experience?



- Crises make you more of what you already were.
- Crises magnify small weaknesses.
- A strength over-used becomes a weakness.







Pause and Reflect

When you think about your personal strengths as a leader in various situations, what dominant personal strength do you think you jump to when stressed?

Have you ever "rushed to your strength" in a way that it became a weakness?



Crisis Responder Job Description

- Consult with the organization's leadership
- Position the organization's leadership favorably
- Let people talk if they wish to do so
- Identify normal reactions to an abnormal event so that people don't panic regarding their own reactions

- Build group support
- Outline self-help recovery strategies
- Brainstorm solutions to overcome immediate return-to-work and return-to-life obstacles
- Triage movement toward either immediate business-as-usual functioning or additional care



Post Crisis Recovery Strategies to Boost Resiliency



- Drink plenty of water to stay hydrated and flush excess stress ("fight or flight") hormones from your body.
- Avoid alcohol and sugary energy drinks.
- Stay connected and socialize. Do not isolate yourself.
- Eat even if you're not hungry. Staying nourished will help promote better rest.
- Try to maintain a normal sleep pattern. Take power naps as needed.
- Maintain physical activity and exercise patterns.
 Being physically active is good for your mental wellbeing.
- If needed, access help from your company's EAP or behavioral health services (part of your health insurance benefits).

https://cfma.org/articles/crisis-management-the-critical-human-element



Crisis Communication Process



ACKNOWLEDGE

and name the trauma



COMMUNICATE

Pertinent information with confidence and compassion



TRANSITION

To adaptive functioning and/or refer to additional care

(Crisis Care Network)



Acknowledge



- Acknowledge what has happened
- Deliver information with sensitivity
- Acknowledge the event's impact upon people
- Acknowledge the event's impact upon you
- Grant permission for a wide range of reactions
- Serves to:
 - Demonstrate leadership strength
 - Align the leader with those led
 - Establish a platform for cohesiveness



Communicate



- Communicate both competence and compassion
- Visibly communicate care and concern for those involved
- Summarize what has happened. This is what we know at this time...
- Present objective and credible information. OK to read a script. Stick with it!
- Serves to:
 - Control rumors
 - Reduce anxiety, and
 - Return a sense of control to impacted individuals



Transition



- Focus upon immediate next steps
- Provide information about coping Emphasize resiliency.
- Triage back to adaptive functioning or to an appropriate level of care.
- Practical Assistance determine basic and practical needs.
- Linkage with Collaborative Services transition individual to appropriate level of support and provide information.
 - Church, counseling center, community resources, written communications and web resources, telephonic support via a 1-800 number, to continued personal assistance/ intervention.





A MANAGER'S GUIDE TO SUICIDE POSTVENTION IN THE WORKPLACE

10 ACTION STEPS FOR DEALING WITH THE AFTERMATH OF A SUICIDE

THE WORKPLACE POSTVENTION TASK FORCE
OF THE AMERICAN ASSOCIATION OF SUICIDOLOGY

THE WORKPLACE TASK FORCE OF THE NATIONAL ACTION ALLIANCE FOR SUICIDE PREVENTION

In partnership with the Carson J Spencer Foundation and Crisis Care Network

10 Action Steps for Dealing with the Aftermath of a Suicide

IMMEDIATE: Acute Phase

- 1. Coordinate: Contain the crisis.
- **2. Notify:** Protect and respect the privacy rights of the deceased employee and their loved ones during death notification.
- **3. Communicate:** Reduce the potential for contagion.
- 4. Support: Offer practical assistance to family.

SHORT-TERM: Recovery Phase

- **5. Link:** Identify and link impacted employees to additional support resources and refer those most affected to professional mental health services.
- **6. Comfort:** Support, comfort, and promote healthy grieving of the employees who have been impacted by the loss.
- 7. Restore: Restore equilibrium and optimal functioning in the workplace.
- 8. Lead: Build and sustain trust and confidence in organizational leadership.



Demonstrating leadership in times of crisis is always an opportunity to build trust, confidence, and workplace cohesiveness.

LONGER-TERM: Reconstructing Phase

- 9. Honor: Prepare for anniversary reactions and other milestone dates.
- **10. Sustain:** Transition postvention to suicide prevention.



American Foundation for Suicide Prevention (AFSP.org)

- Healing Conversations Program Coordinators
- Support Groups for Survivors
- Out of the Darkness Walks





https://afsp.org/find-a-local-chapter/





AFSP Healing Conversations for Survivors of Suicide



Personal support for suicide loss

Healing Conversations is a one-time visit (phone, virtual, in-person) that connects those who have lost a loved one to suicide with trained volunteers who are also survivors of suicide loss. The goal of this connection is to help recent survivors navigate this challenging journey by offering support, connection and resources.





Eluna Network – Grief Resources

The Eluna Resource Center: https://elunanetwork.org/resources

Age-appropriate resources for children of all ages and young adults





Grief Lessons Learned

- 1. Grief is a personal response. We all grieve differently.
- 2. Take time to grieve
- 3. Stay connected to friends and family
- 4. Do not shut-out support
- 5. Lean into whatever support is offered or available
- 6. Be the kind of friend who a friend in need can call at 2 am
- 7. If in doubt if someone is not ok, ask and ask again.
- 8. Periodically follow-up to check-in and check-up on those grieving.



Bereavement Support Resources

- Clergy/Pastor/Chaplain
- Counselor/Therapist/Doctor
- Employee Assistance Program (EAP) or Union Member Assistance Program (MAP)
- Health Insurance Benefits or Union Health/Welfare Program
- Suicide Prevention & Crisis Lifeline (988)
- Crisis Text Line (Text HELP to 741741)
- American Foundation for Suicide Prevention (AFSP.org)
- Eluna Network



How to Support Survivors of Suicide

- Don't ignore us or wait for a better time. There won't be a better time.
 - Get the awkward moment behind us so we can go forward together
- Don't worry about what to say --just be present (with us)
- Call our loved one by his/her name
- Share your favorite memories of our loved one
- Please come to the Wake/Memorial Service and celebrate the life of our loved one
- Please ask how we're doing when you bump into us
- It's ok to mail or drop-off a card
- Your kinds acts of service demonstrate your love to provide hope and promote healing



Briefing: Suicide Postvention in the Construction Industry

AGC

SUICIDE POSTVENTION WEBINAR

JAN 16, 2025

DR. JOHN GAAL

Why?

- 12 WEEKS / 8 CALLS
 - Late July to late Oct
- FULL DISCLOSURE
- FOCUS: FIRST 48

What?

- RESEARCH PV MODELS
 - Military
 - Dentists
 - Veterinarians
 - 3 Phases
- DISCUSS FEASIBILITY W/ SMES
 - USA

- Canada
- England
- Scotland
- DESIGN/DEVELOP/PILOT/LA UNCH SURVEY
- GATHER & ANALYZE DATA

Who?

- INVITED 64 PARTICIPANTS
 - Construction Professionals
 - Healthcare Professionals
 - First Responders
 - Researchers
 - Peer Supporters
- 100% RETURN RATE
 - 2 Weeks
 - Late Nov-Early Dec 2024

Data Snapshot

- **DEMOGRAPHICS**
 - 36% Female; 64% Male
 - 81% 40-69 yo
- GENERAL
 - ~16% Suicide Attempt Survivors; ~45% Suicide Loss Survivors
 - ~85% Lost a Family Member, Close Friend, or Co-worker
- SPECIFIC
 - 77% Construction Industry Focus on ST
 - 44% CI must take Immediate Steps
 - ~81% Identified Trained PS as Most Helpful Immediately Following Event

Possible Next Steps

- 1-HOUR INTERVIEWS
 - Pioneers
 - Non-surveyed
- VISIT NEAR-SIMILAR PROGRAM(S)
- FOCUS GROUP
- DEVELOP TRAINING
- SEEK PEER SUPPORTERS

Thank You

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