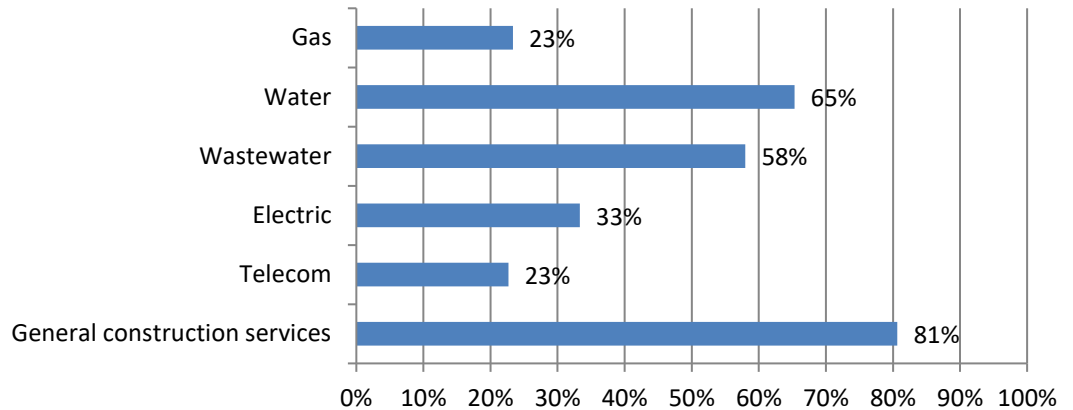




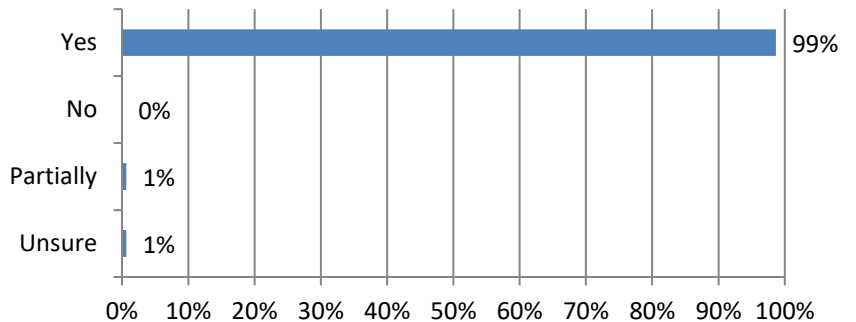
2024 Utility Infrastructure Division Survey Results

Total number of respondents: 152

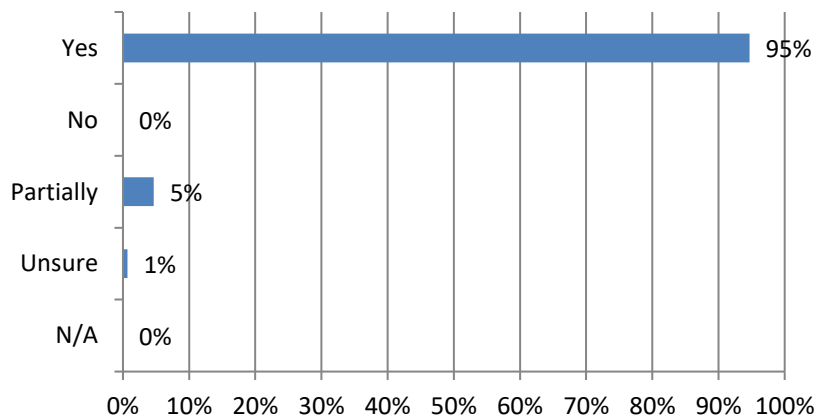
1. What types of construction services do you engage in? (Mark all that apply) Responses: 150



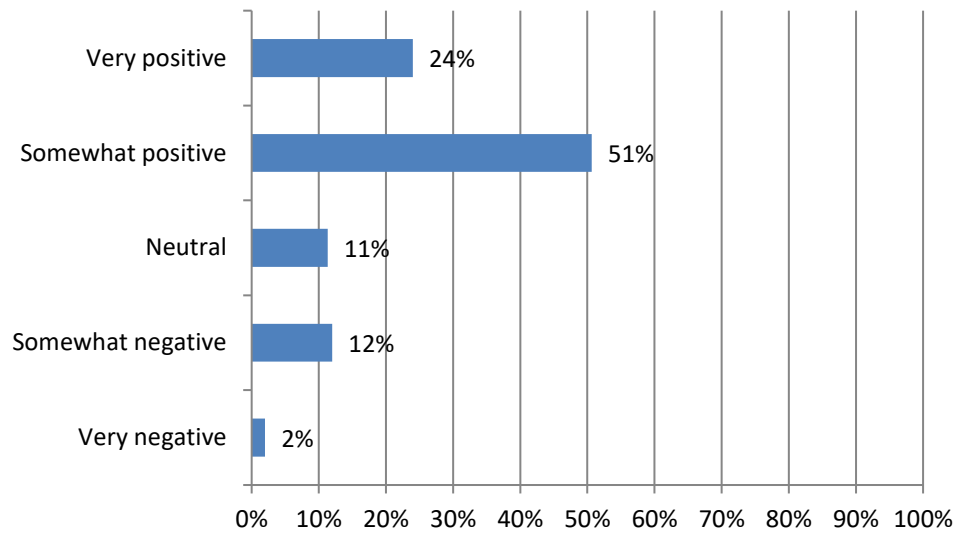
2. Are you familiar with the 811/call before you dig program/requirements in areas you work in? (Mark all that apply) Responses: 151



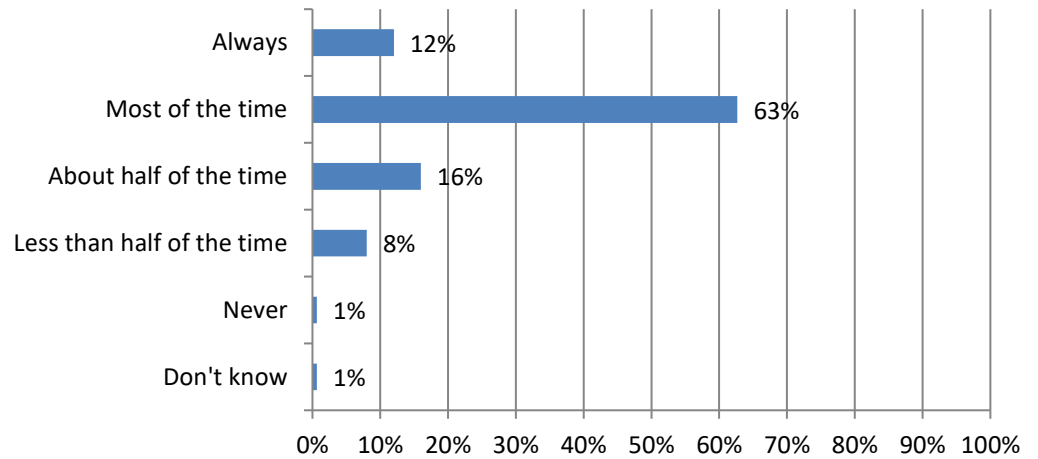
3. Are you familiar with the local laws related to the 811/call before you dig program in the state(s) you operate in? Response: 150



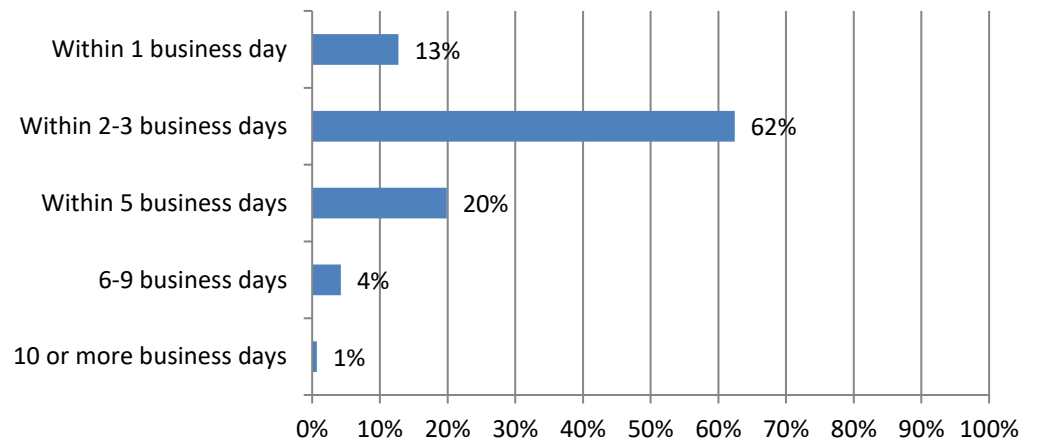
4. How do you feel about your state's 811/ one call system? Responses: 150



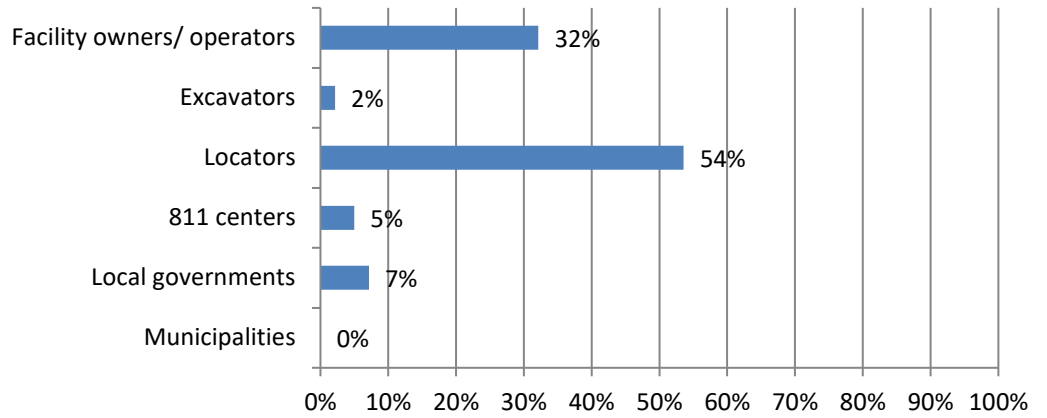
5. Is the 811-system responsive to all requests in a timely manner? Responses: 150



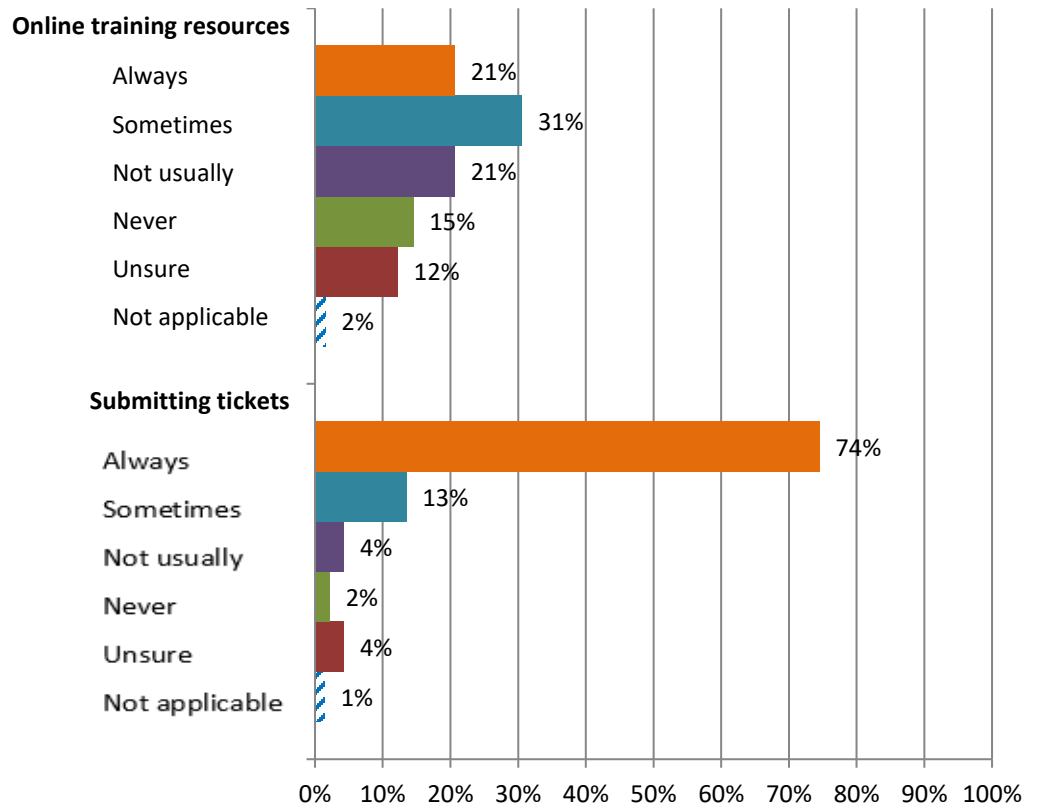
6. How long does it usually take the 811 system to respond? Responses: 141



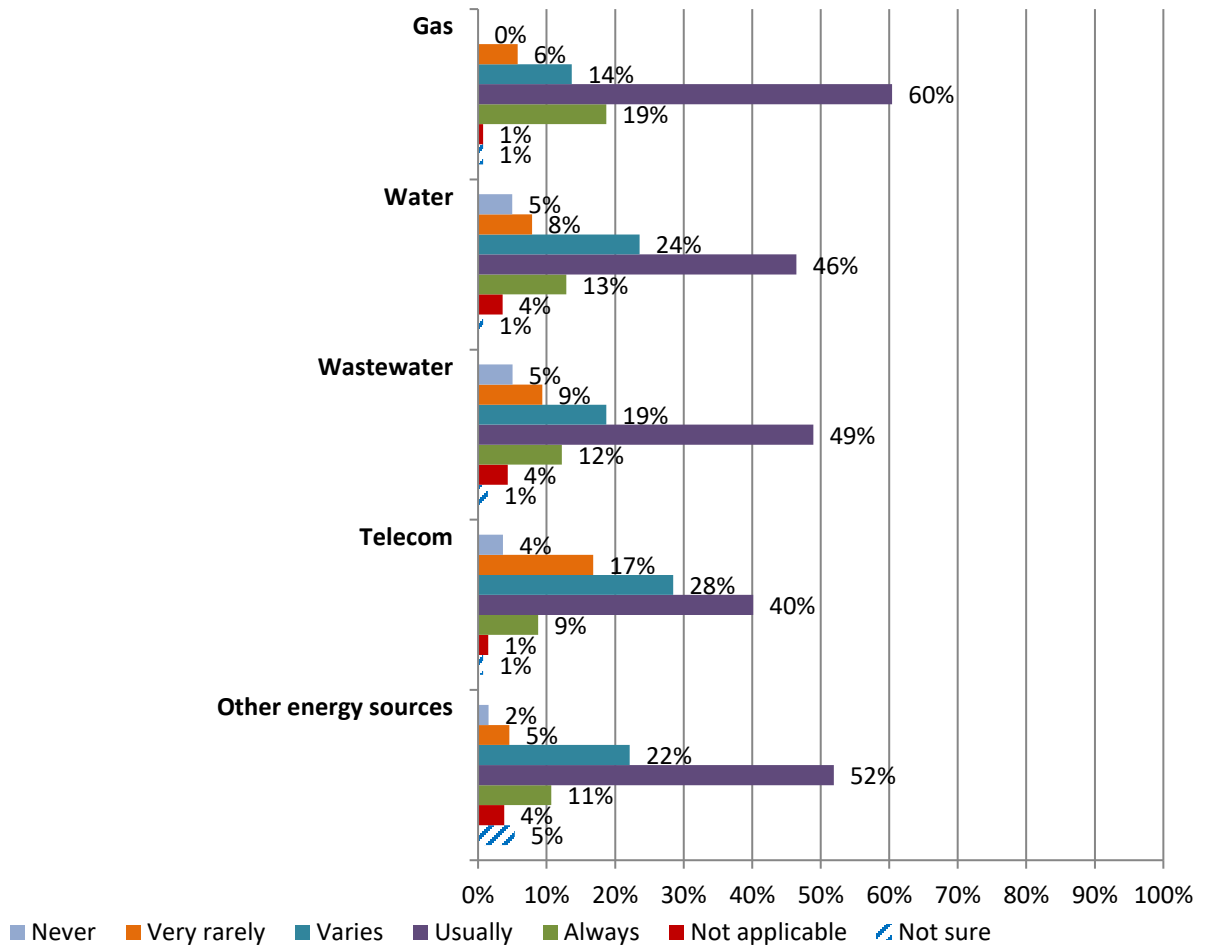
7. What do you believe is causing most of the delays? Responses: 140



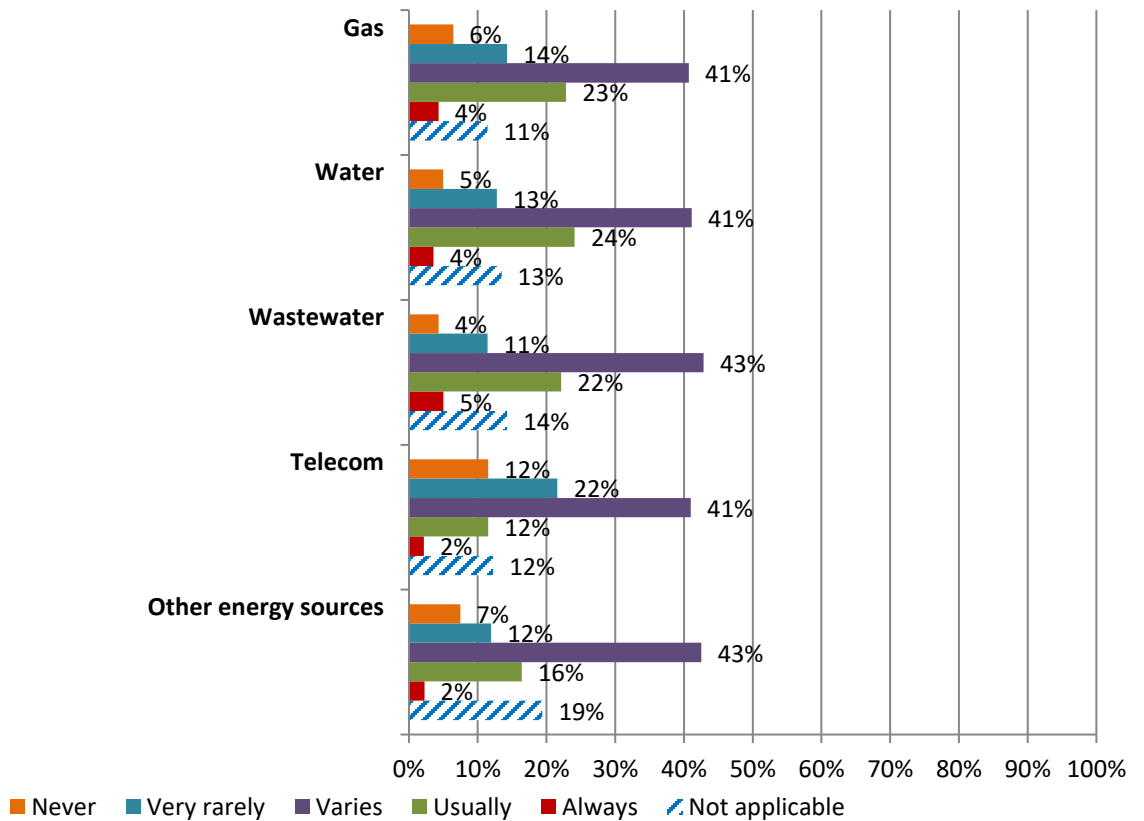
8. Does your organization utilize the state 811 website for submitting tickets and online training resources? Response: 141



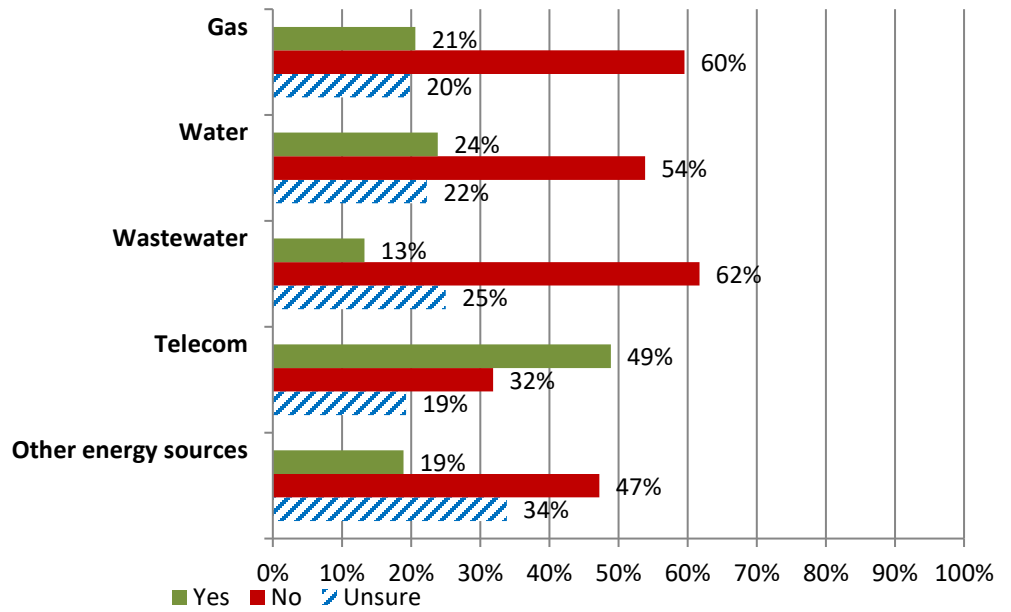
9. How satisfied are you with each utility sector's processes surrounding 811 systems? Responses: 141



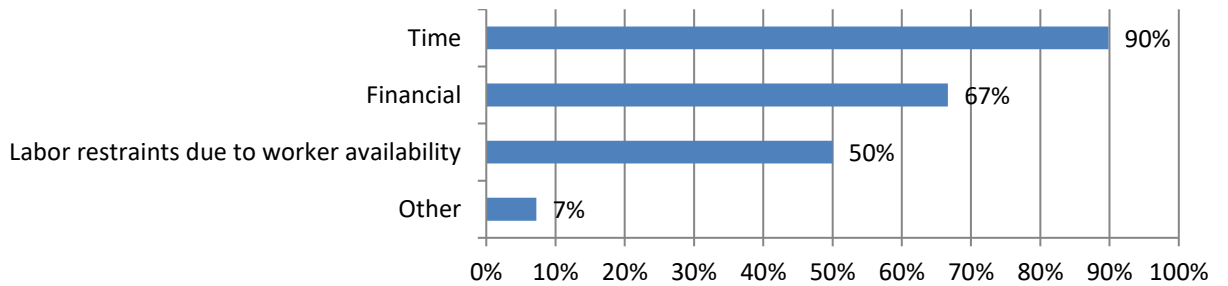
10. How often are utilities buried at documented depths? Responses: 141



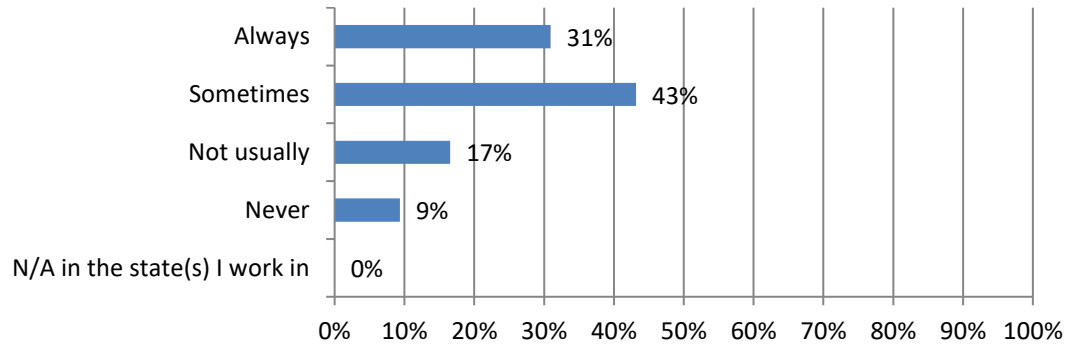
11. Are any types of utilities more responsible for causing 811 response delays than others? Response: 139



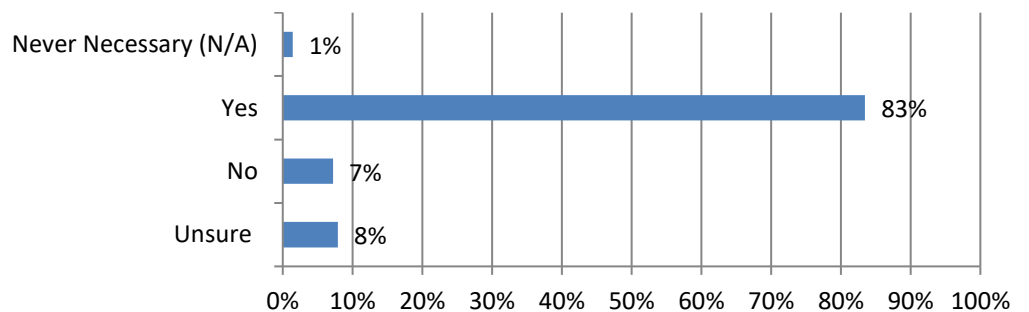
12. What of the following do 811 response delays affect? Responses: 138



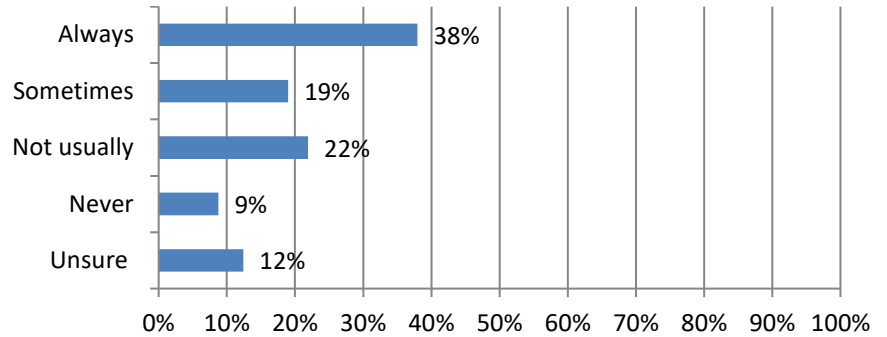
13. Do you "white line" the area you would like located in advance of submitting a locate request? Response: 139



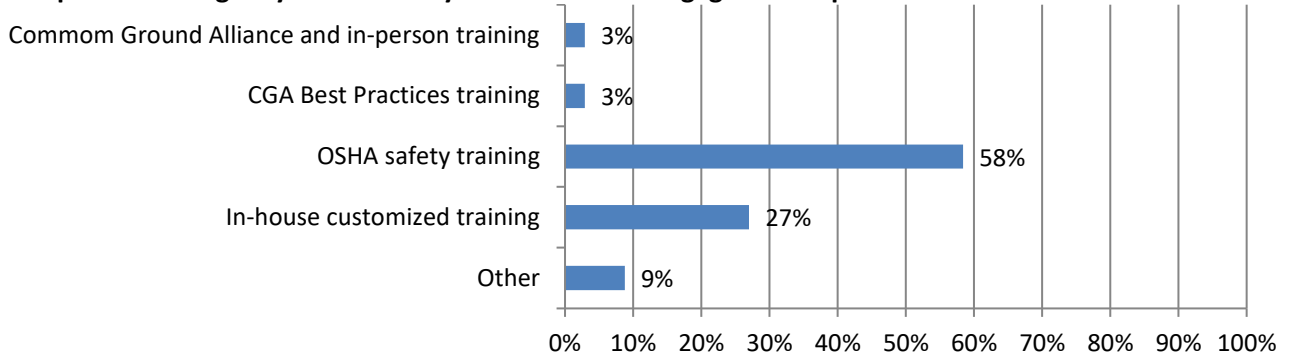
14. Do you pothole prior to conducting utility excavation, if necessary? Response: 139



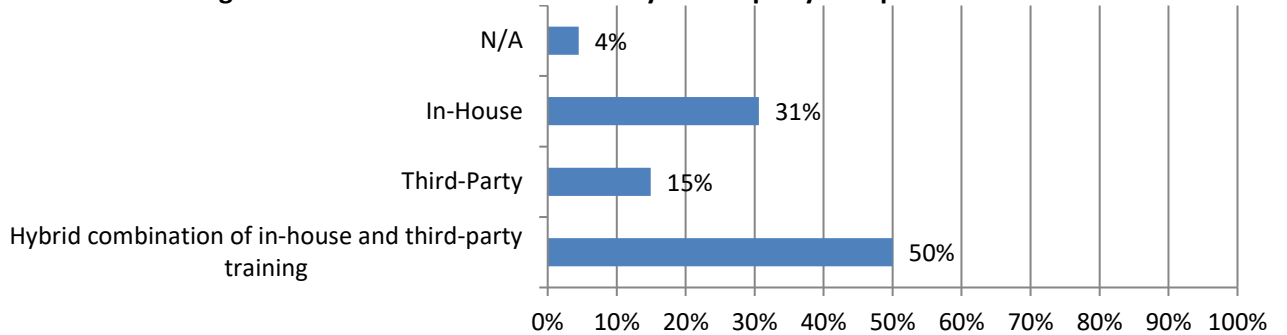
15. Does your organization utilize a dig permit to document the process steps taken prior to starting the excavation? Response: 137



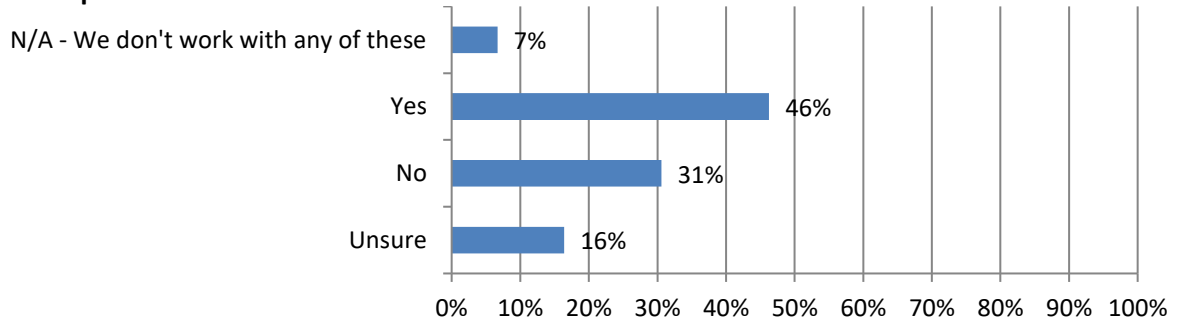
16. What required training do you mandate your contractors engage in? Response: 137



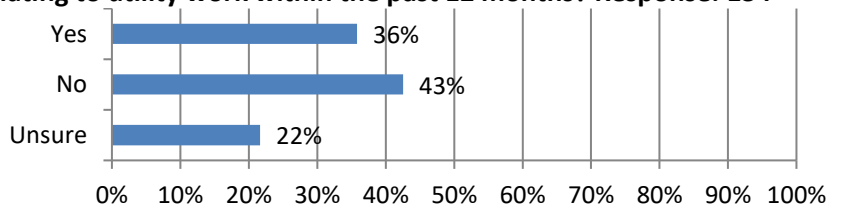
17. Do you conduct training courses in-house or is this done by a third party? Response: 134



18. Does this training also apply to any subcontractors, third parties or union members that may be working on utility projects? Response: 134

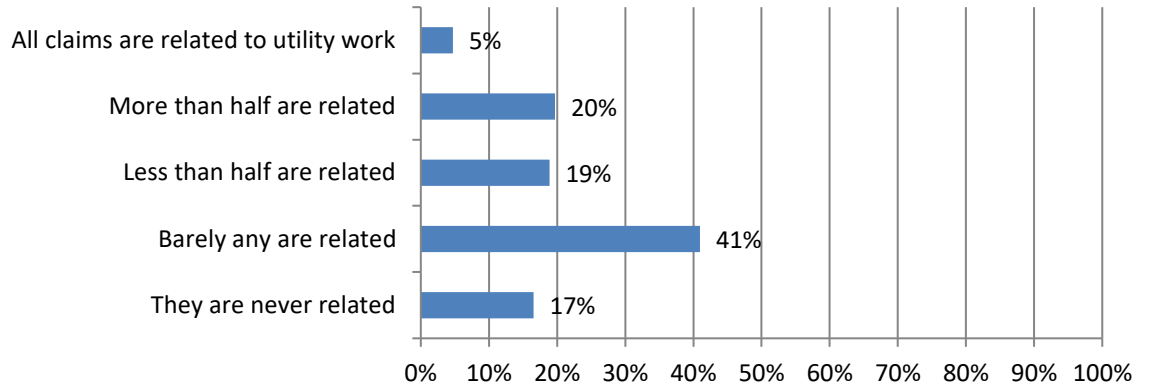


19. Have you received an insurance claim relating to utility work within the past 12 months? Response: 134

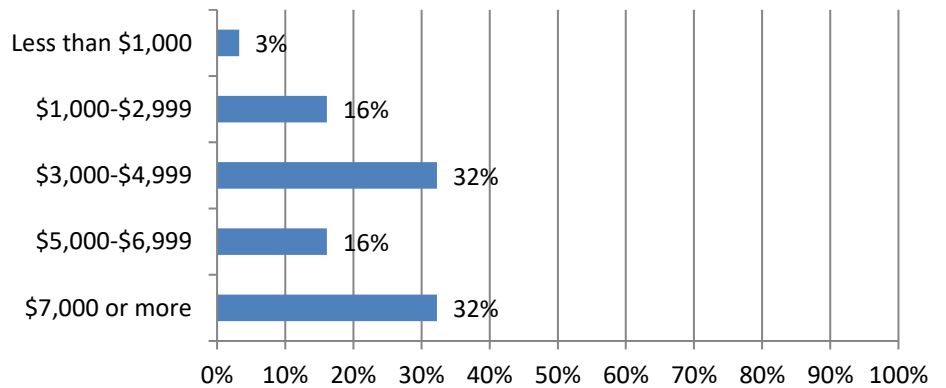


20. Considering all insurance claims your company has received, how many are related to utility work?

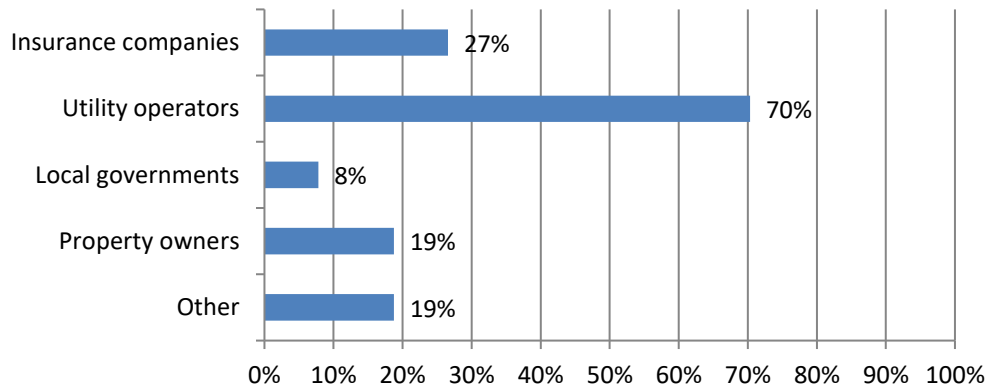
Responses: 127



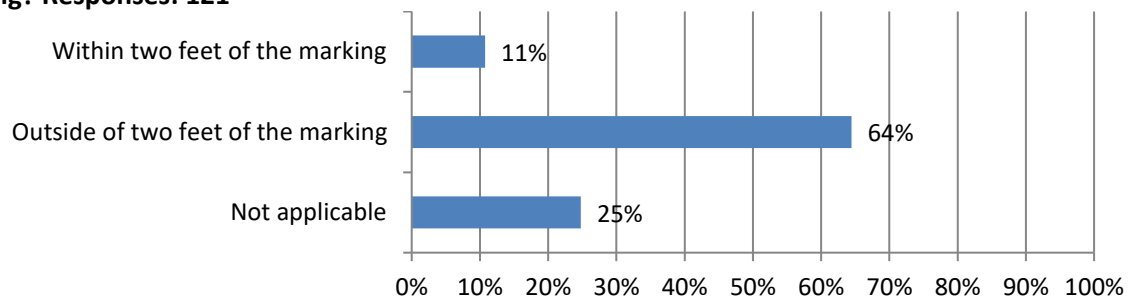
21. How much does the average claim seek? Responses: 62



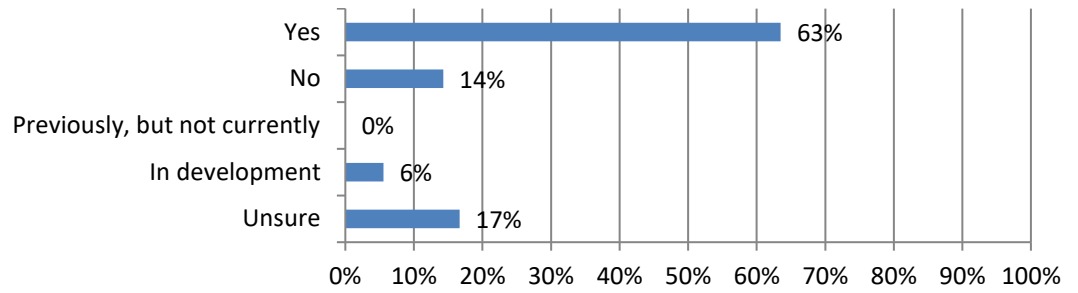
22. If you receive a claim, who is it coming from? (Mark all that apply) Responses: 64



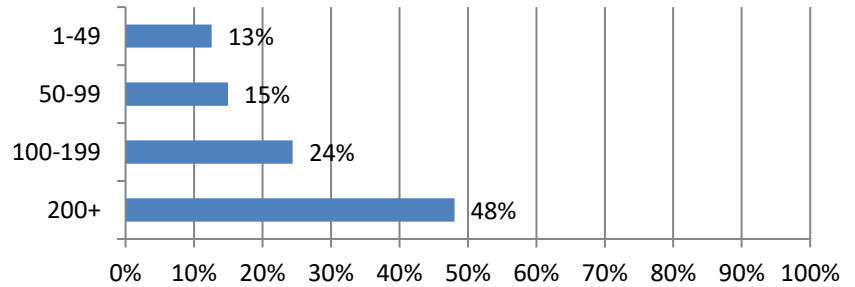
23. If a strike occurred, was it within two feet each direction of the marking, or was the utility outside of two feet from the marking? Responses: 121



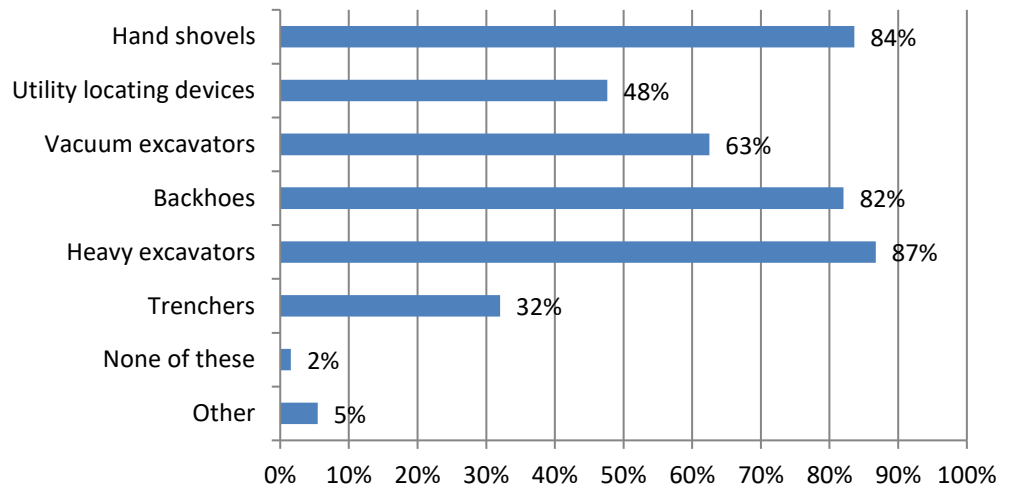
24. Does your organization have a formal utility strike avoidance program? Responses: 126



25. How many workers does your company employ? Responses: 127



26. What types of excavating equipment do you primarily use? Responses: 128



27. What newer technologies do you or your company use as part of utility excavation? Responses: 92

