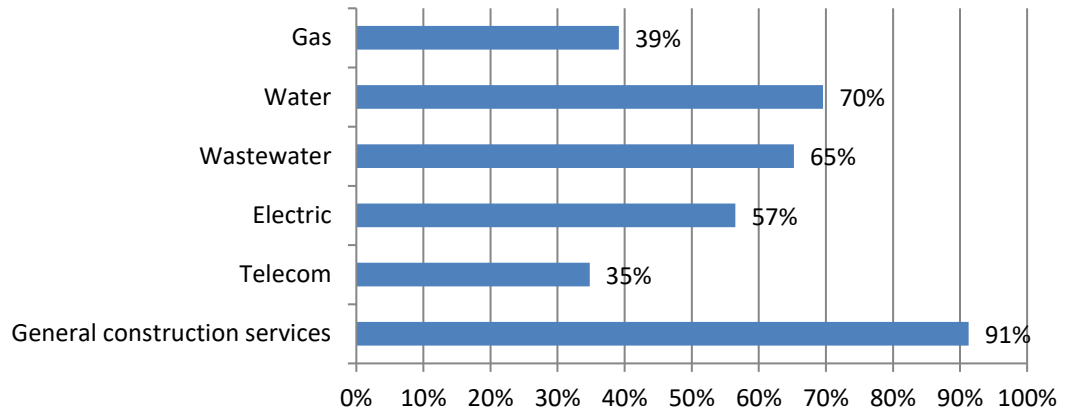




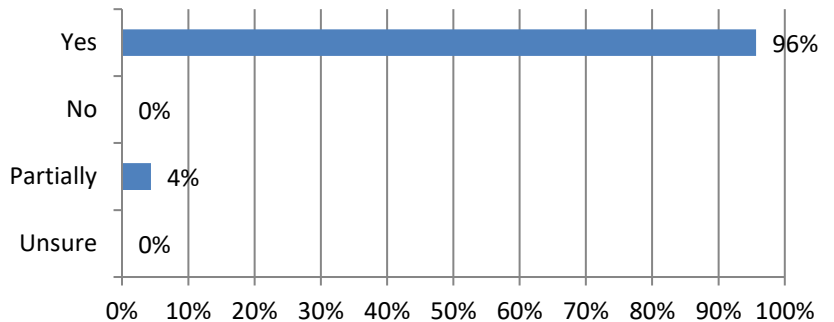
## 2024 Utility Infrastructure Division Survey Northeastern Results

Total number of respondents: 23

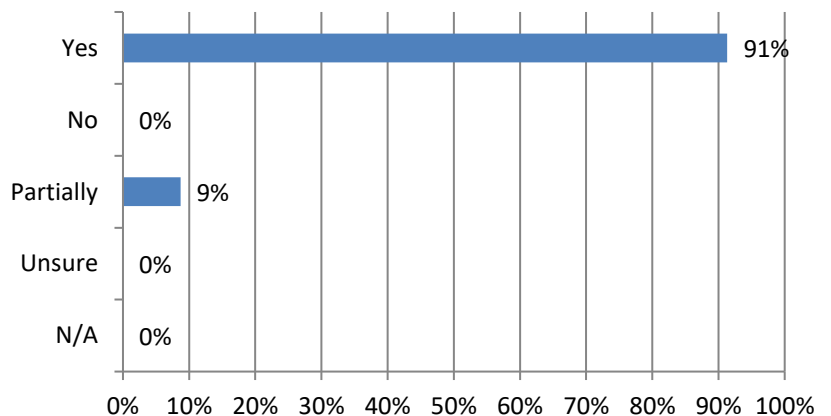
### 1. What types of construction services do you engage in? (Mark all that apply) Responses: 23



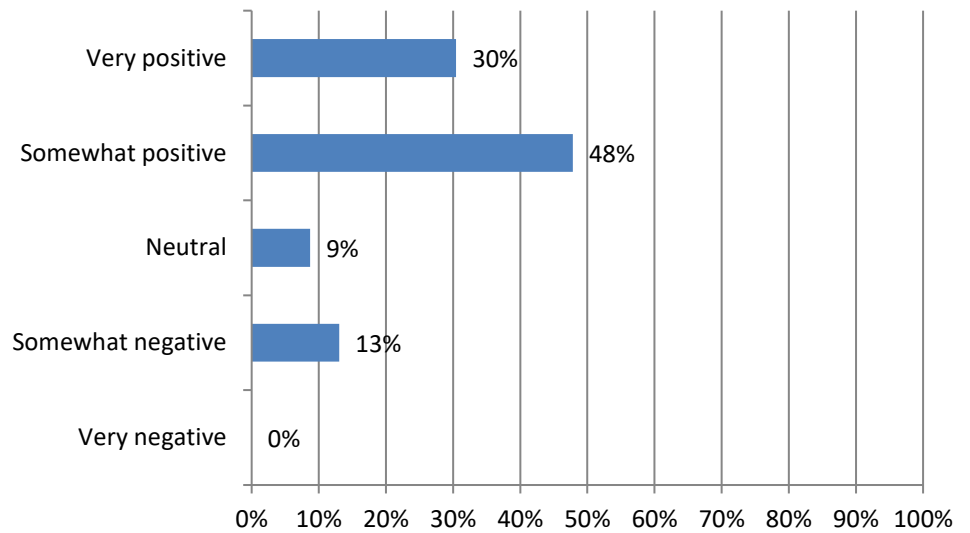
### 2. Are you familiar with the 811/call before you dig program/requirements in areas you work in? (Mark all that apply) Responses: 23



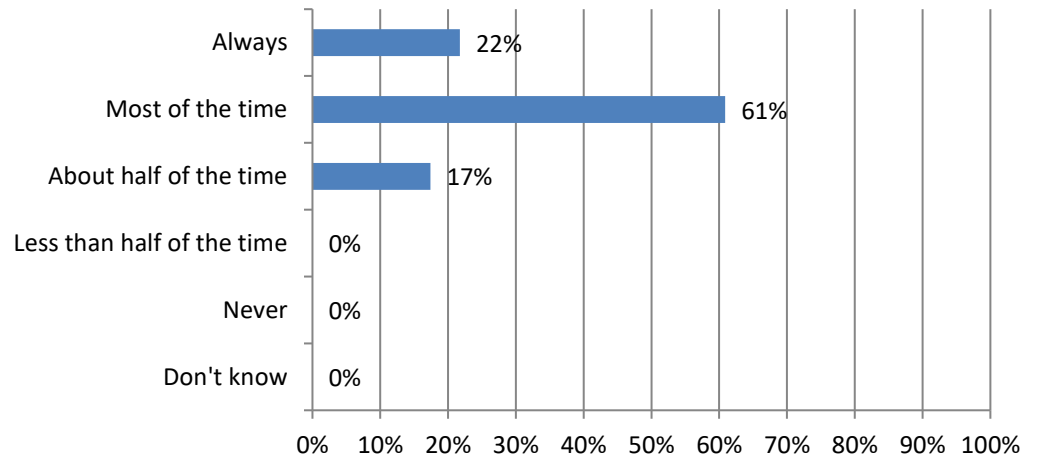
### 3. Are you familiar with the local laws related to the 811/call before you dig program in the state(s) you operate in? Response: 23



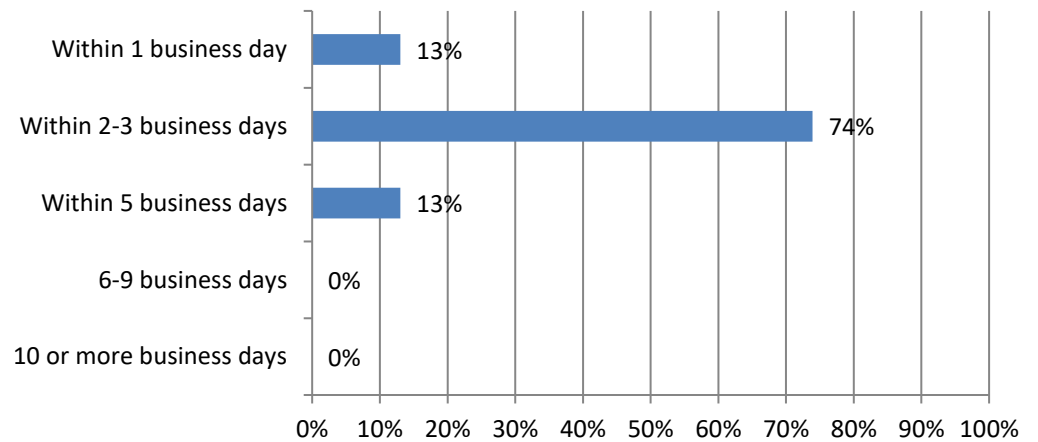
**4. How do you feel about your state's 811/ one call system? Responses: 23**



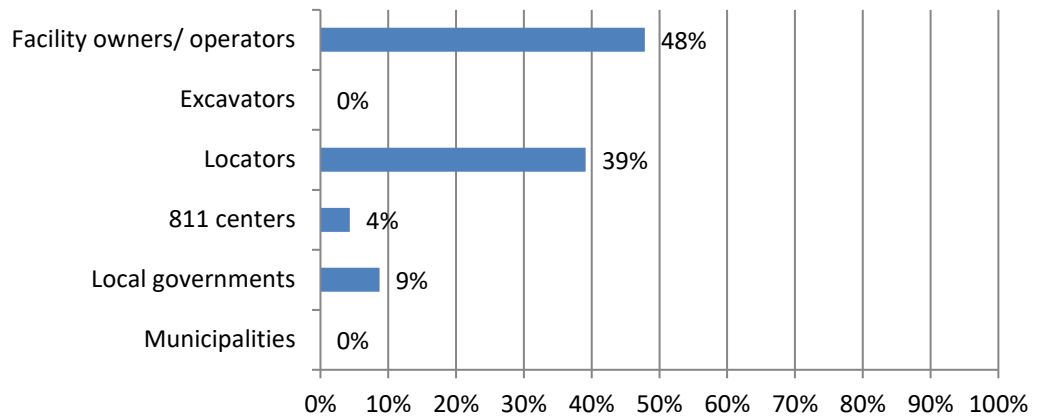
**5. Is the 811-system responsive to all requests in a timely manner? Responses: 23**



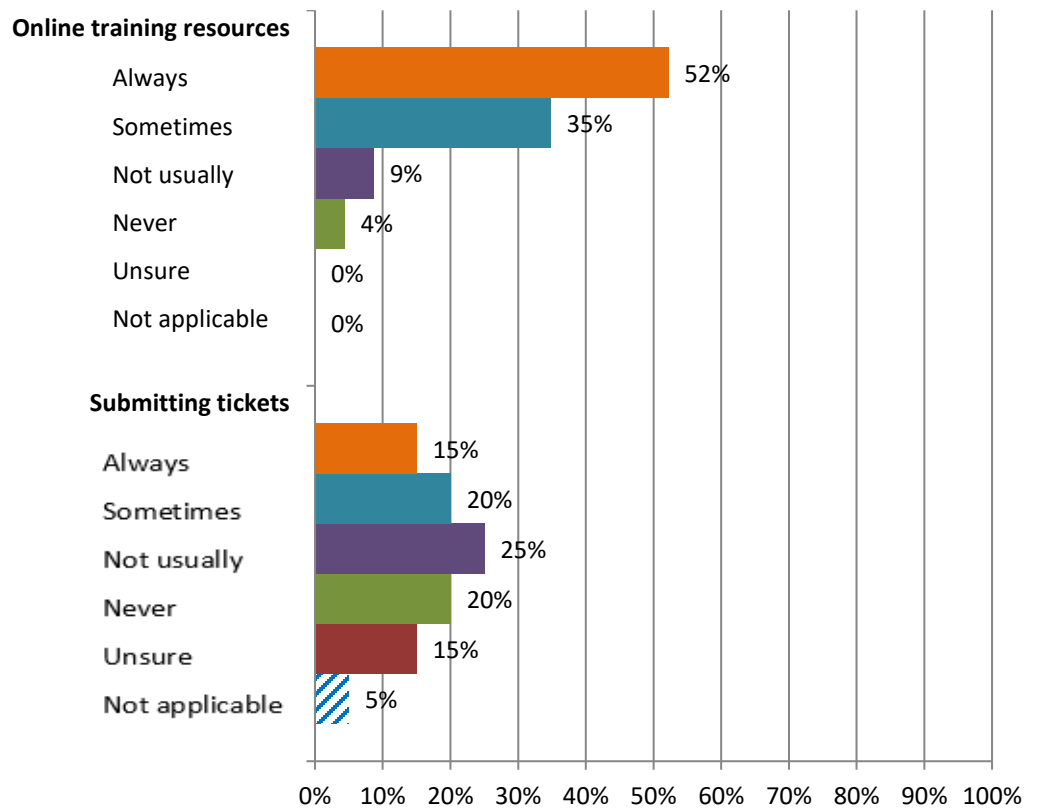
**6. How long does it usually take the 811 system to respond? Responses: 23**



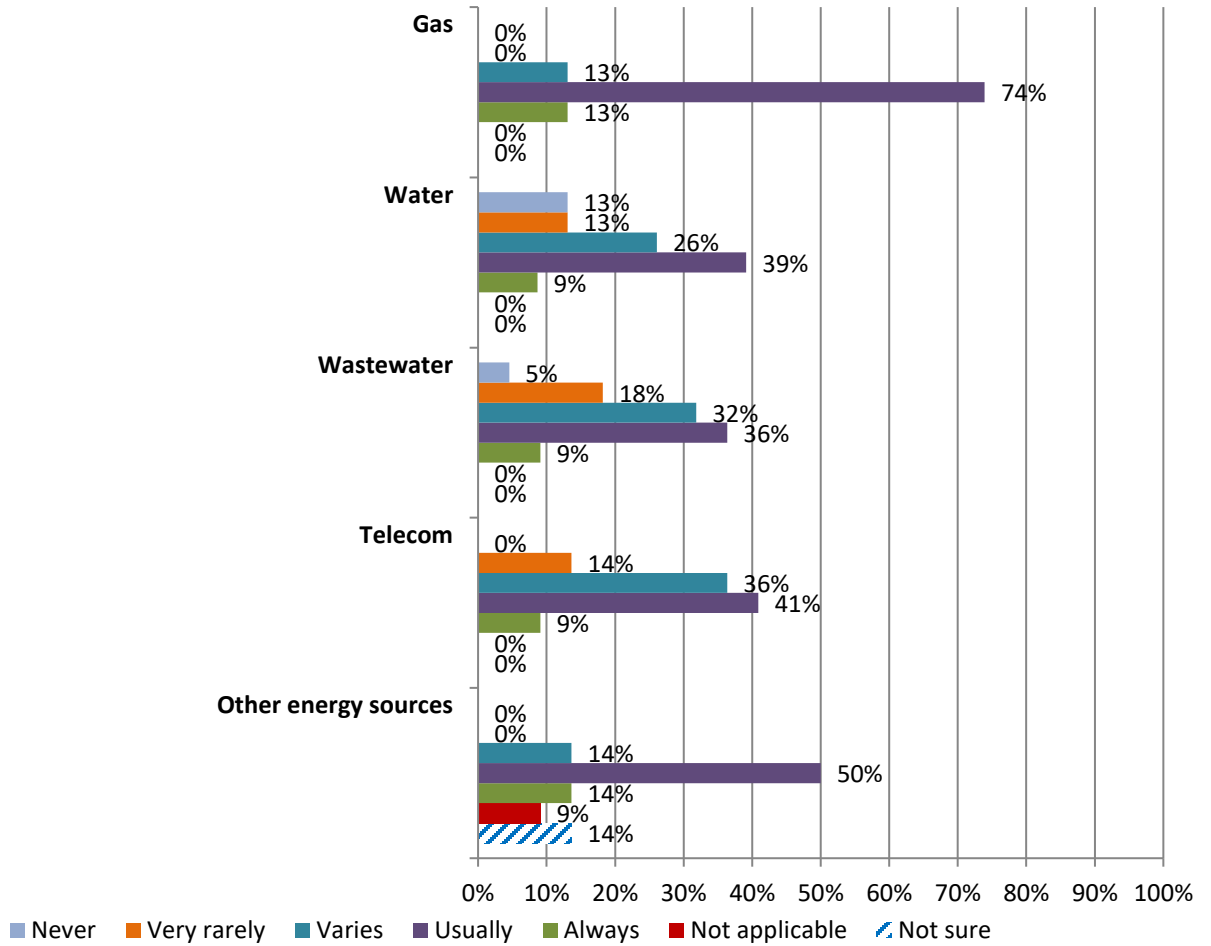
**7. What do you believe is causing most of the delays? Responses: 23**



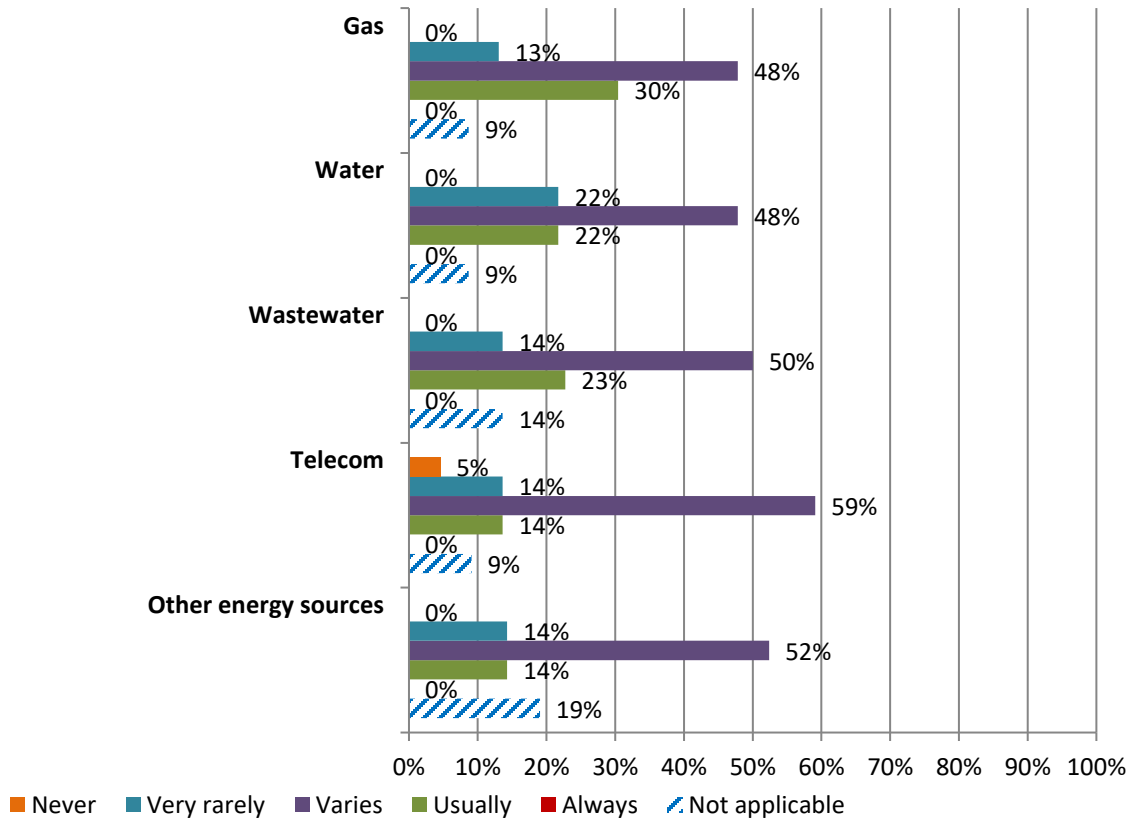
**8. Does your organization utilize the state 811 website for submitting tickets and online training resources? Response: 23**



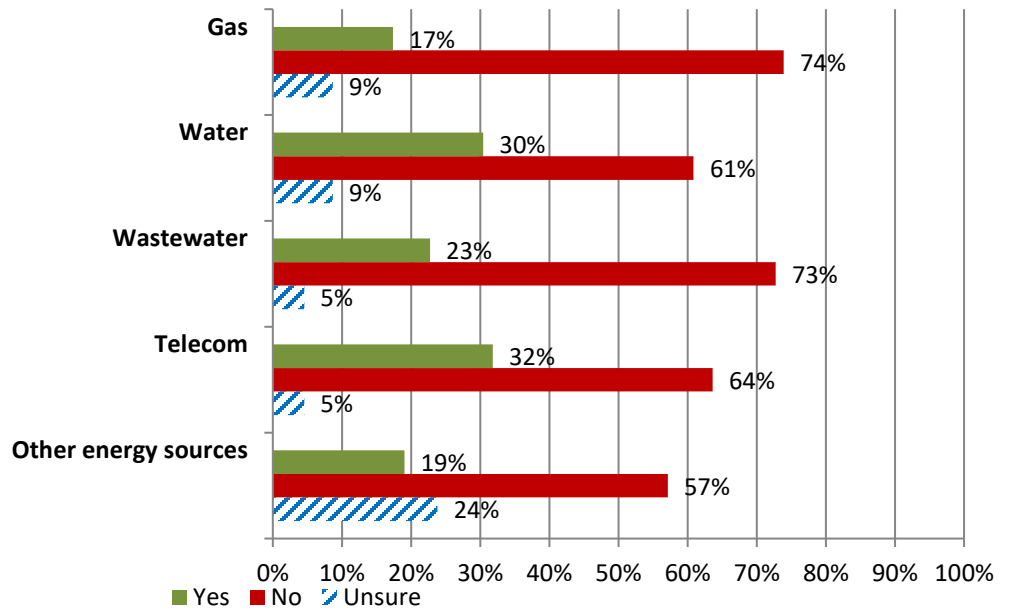
**9. How satisfied are you with each utility sector's processes surrounding 811 systems? Responses: 23**



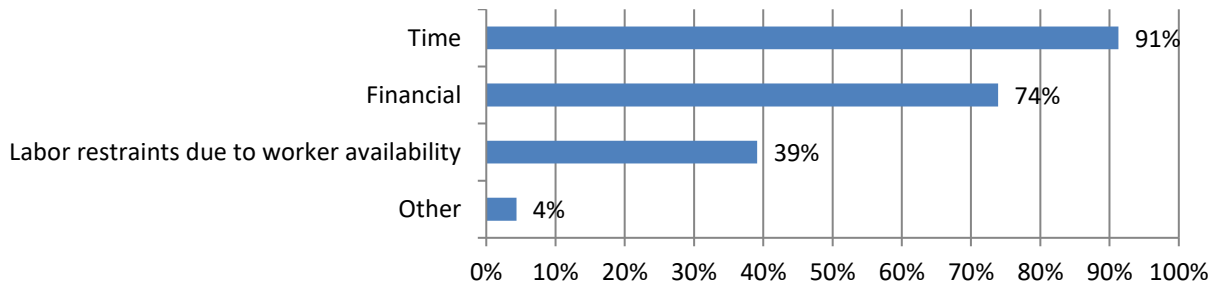
**10. How often are utilities buried at documented depths? Responses: 23**



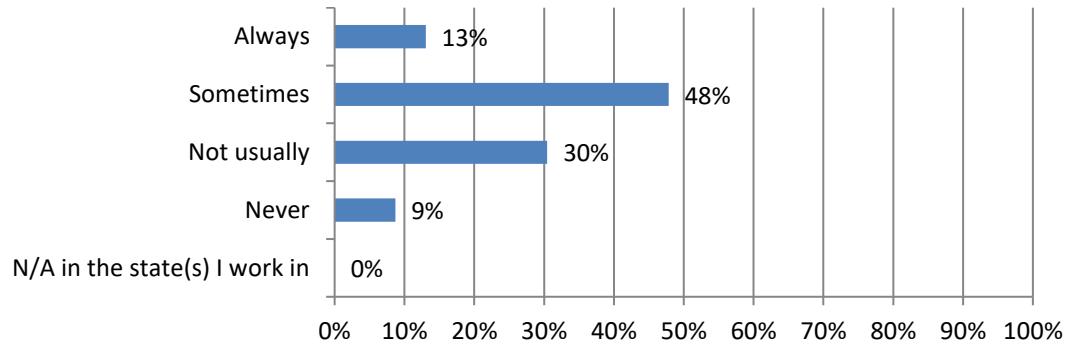
**11. Are any types of utilities more responsible for causing 811 response delays than others? Response: 23**



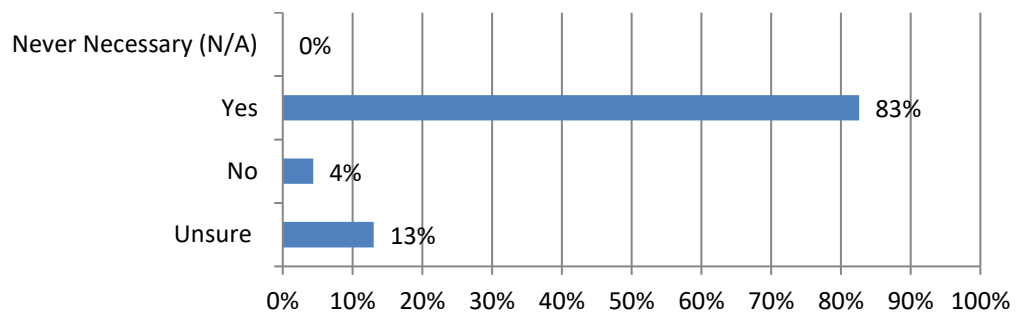
**12. What of the following do 811 response delays affect? Responses: 23**



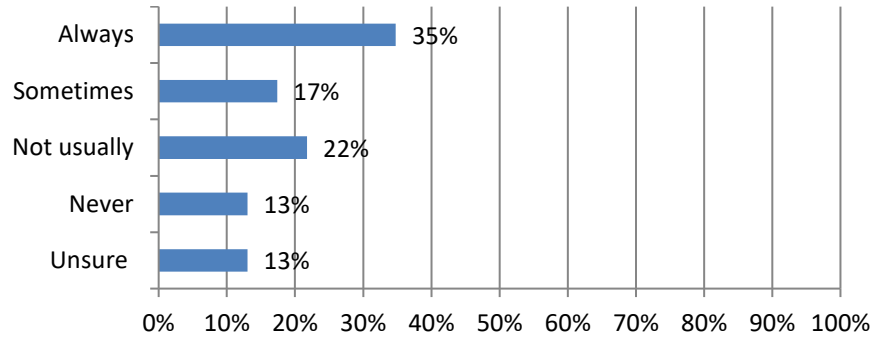
**13. Do you "white line" the area you would like located in advance of submitting a locate request? Response: 23**



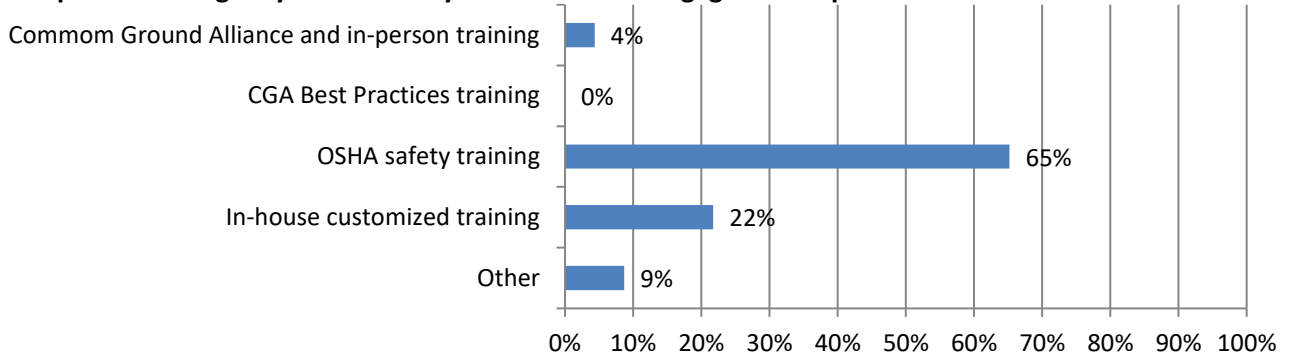
**14. Do you pothole prior to conducting utility excavation, if necessary? Response: 23**



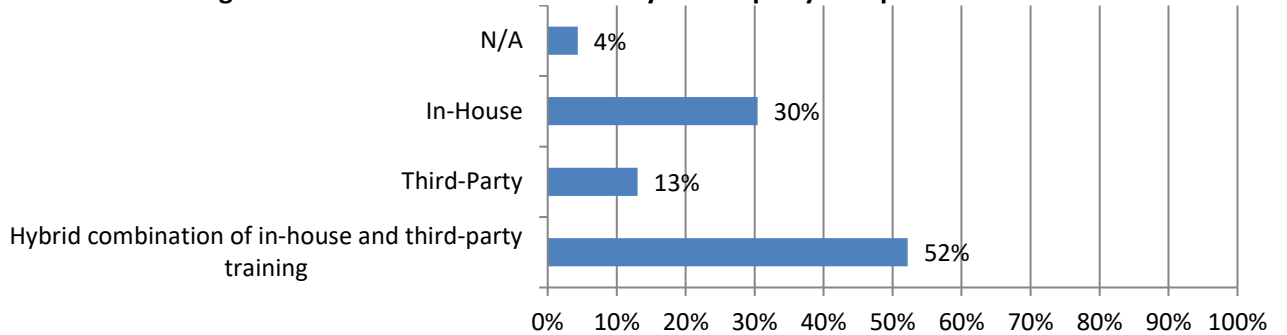
**15. Does your organization utilize a dig permit to document the process steps taken prior to starting the excavation? Response: 23**



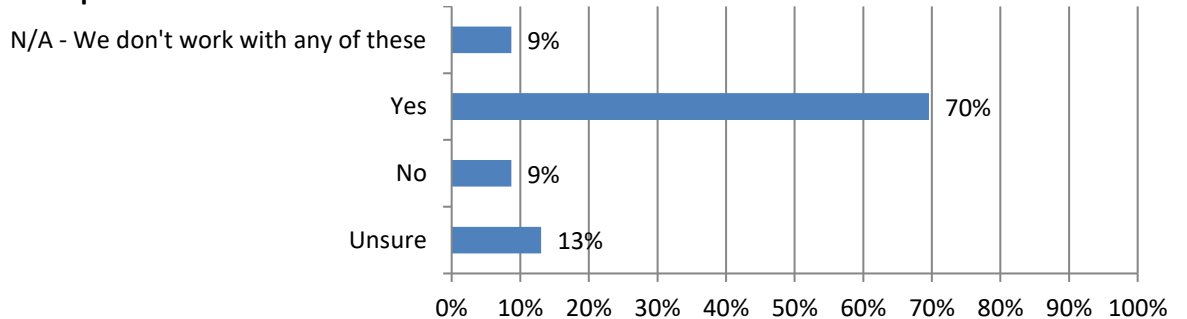
**16. What required training do you mandate your contractors engage in? Response: 23**



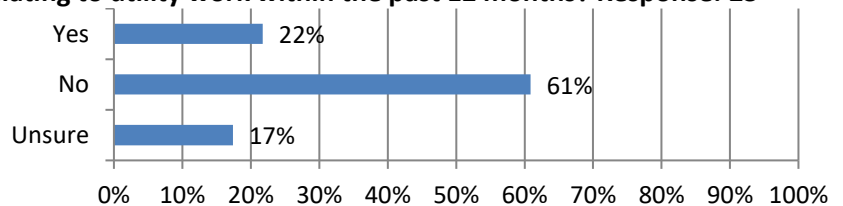
**17. Do you conduct training courses in-house or is this done by a third party? Response: 23**



**18. Does this training also apply to any subcontractors, third parties or union members that may be working on utility projects? Response: 23**

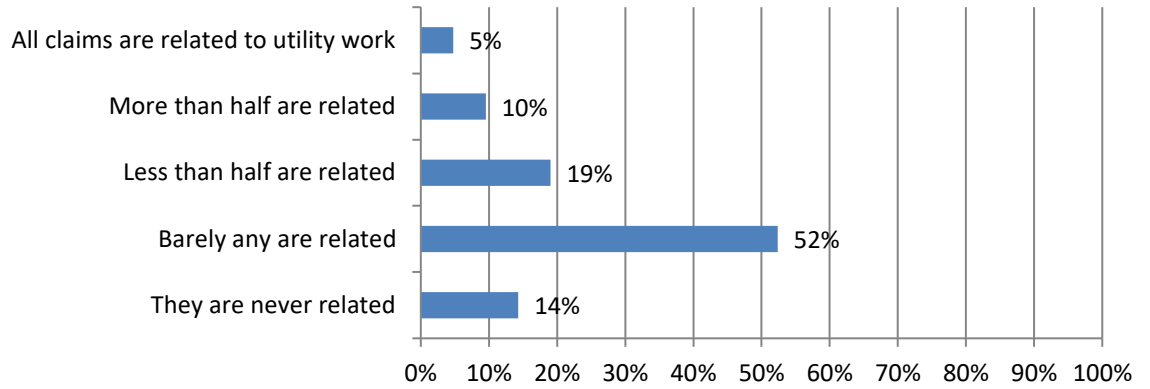


**19. Have you received an insurance claim relating to utility work within the past 12 months? Response: 23**

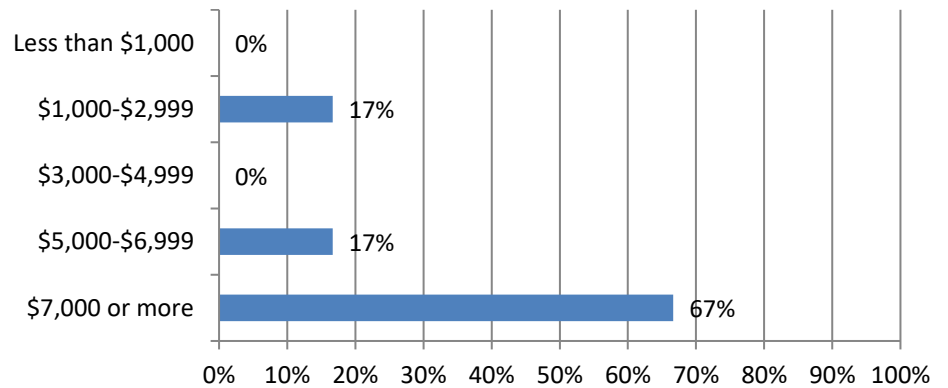


**20. Considering all insurance claims your company has received, how many are related to utility work?**

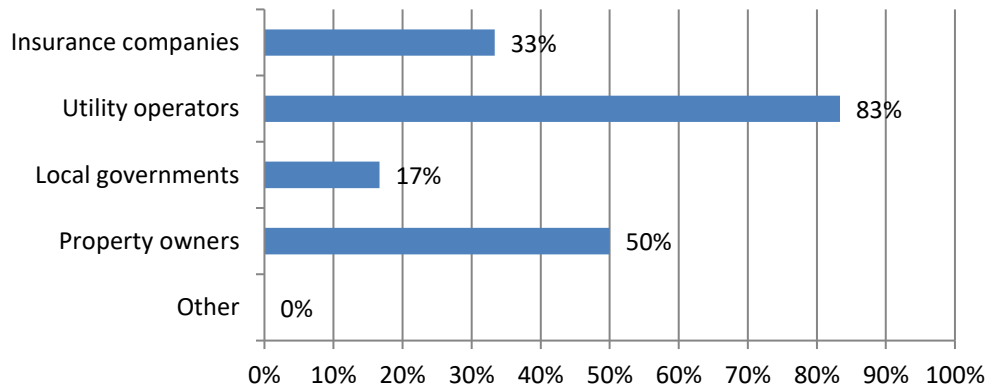
**Responses: 21**



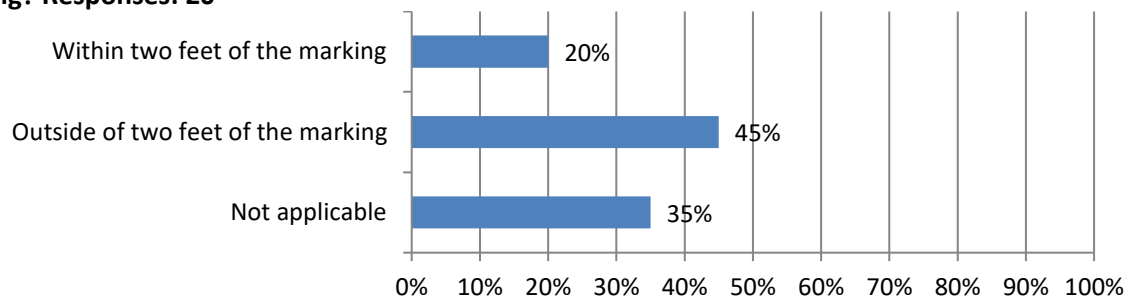
**21. How much does the average claim seek? Responses: 6**



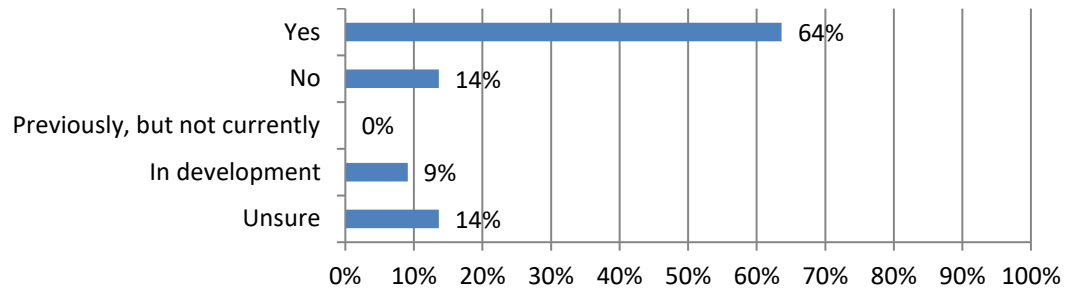
**22. If you receive a claim, who is it coming from? (Mark all that apply) Responses: 6**



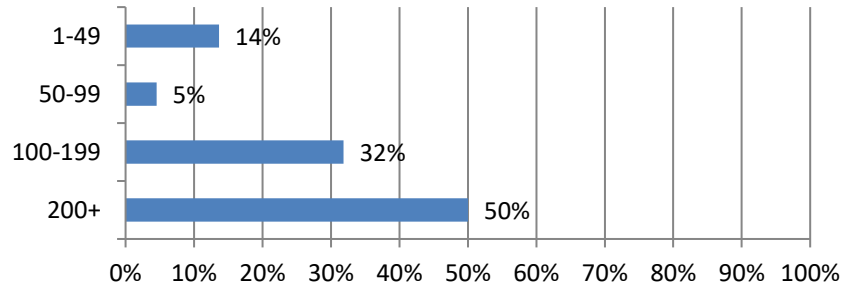
**23. If a strike occurred, was it within two feet each direction of the marking, or was the utility outside of two feet from the marking? Responses: 20**



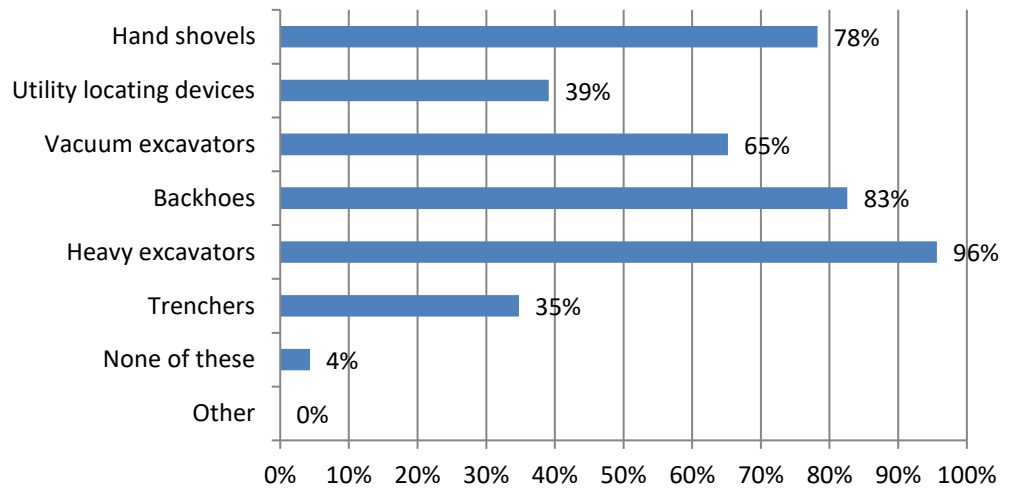
**24. Does your organization have a formal utility strike avoidance program? Responses: 22**



**25. How many workers does your company employ? Responses: 22**



**26. What types of excavating equipment do you primarily use? Responses: 23**



**27. What newer technologies do you or your company use as part of utility excavation? Responses: 18**

